



CUSTOMER PRIVACY NOTICE

Stamateena Trading (Pty) Ltd trading as MovementX (“MovementX”, the “Responsible Party”) recognises that one of its fundamental responsibilities is to ensure that it protects Personal Information entrusted to it by its customers.

This is critical for the maintenance of MovementX’s reputation and for complying with its legal and regulatory obligations to protect the Responsible Party’s customer Information. The Responsible Party also follows a transparent Policy to handle Personal Information of its customers.

In this Policy, Personal Information means any Information that relates to natural and juristic persons, which either directly or indirectly, in combination with other Information available or likely to be available with the Responsible Party, is capable of identifying such person (e.g., telephone number, name, address, transaction history etc.).

This Policy is in compliance with the Protection of Personal Information Act, Act 4 of 2013.

APPLICABILITY

MovementX collects three types of Information: Personal Information, Sensitive Personal Information and Non-personal Information.

Personal Information means any Information that relates to natural and juristic persons, which either directly or indirectly, in combination with other Information available or likely to be available with the Responsible Party, is capable of identifying such person, for e.g., telephone number, name, address, transaction history etcetera.

Sensitive Personal Information or Information of a person means such Personal Information which consists of Information relating to passwords, financial Information such as bank account or credit card or debit card or other payment instrument details, sexual orientation, physical physiological and mental health condition, medical records and history, biometric Information, details of nominees and national identifiers including but not limited to: account number, bank card details, passport number, income, etc. For customers enrolled in services provided by the Responsible Party, such as online bill payment, Personal Information about the transaction is collected.

Any Information that is freely available or accessible in public domain or furnished under the PAIA or any other law for the time being in force shall not be regarded as sensitive Personal Information or Information for the purpose of this Policy.

The Information customers provide online is held by the Responsible Party’s business that maintains the account or is processing the application for a new product or service.

Non-Personal Information includes the IP address of the device used to connect to the Responsible Party’s website along with other Information such as browser details, operating system used, the name of the website that redirected the visitor to the Responsible Party’s website, etc. Also, when you browse our site or receive one of our e-mails, the Responsible Party uses cookies and/or pixel tags to collect Information and store your online preferences.

This Policy is applicable to Personal Information (including sensitive Personal Information) collected by the Responsible Party directly from the customer or through the Responsible Party's online portals, electronic communications as also any Information collected by the Responsible Party's server from the customer's browser.

ACCURACY

MovementX shall have processes in place to ensure that the Personal Information residing with it is complete, accurate and current. If at any point of time, there is a reason to believe that Personal Information residing with the Responsible Party is incorrect, the customer should inform the Responsible Party in this regard. The Responsible Party shall correct the erroneous Information as quickly as possible.

PURPOSE OF COLLECTION AND USAGE OF PERSONAL INFORMATION

MovementX shall use the Information collected to manage its business and offer an enhanced, personalised online experience on its website. Further, it shall enable the Responsible Party to:

- Process applications, requests and transactions**
- Maintain internal records as per regulatory guidelines**
- Provide services to customers, including responding to customer requests**
 - Comply with all applicable laws and regulations**
- Recognise the customer when he conducts online banking**
- Understand the needs and provide relevant product and service offers**

If a customer does not wish to provide consent for usage of its sensitive Personal Information or Information or later withdraws the consent, the Responsible Party shall have the right not to provide services or to withdraw the services for which the Information was sought from the customer.

DISCLOSURE / SHARING OF INFORMATION

MovementX shall not disclose Personal Information of its customers without their prior consent unless such disclosure has been agreed to in a contract between MovementX and the customer, or where the disclosure is necessary for compliance of a legal obligation. In case the Responsible Party discloses the Personal Information to Third Parties, such Third Parties shall be bound contractually to ensure that they protect customer Personal Information in accordance with applicable laws.

The above obligations relating to sharing of Personal Information or Information shall not apply to Information shared with government mandated under the law to obtain such Information or by an order under law for the time being in force. Further, if any Personal Information or Information is freely available or accessible in the public domain, the Responsible Party shall not have any obligations regarding the same.

No specific Information about customer accounts or other personally identifiable Personal Information shall be shared with non-affiliated Third Parties unless any of the following conditions is met:

- **To help complete a transaction initiated by the customer;**
- **To perform support services through an outsourced business provided it conforms to the Privacy Policy of the Responsible Party;**
 - **The customer / applicant has specifically authorised it;**
 - **To conform to legal requirements or comply with legal process;**
- **The Information is shared with Government agencies mandated under law;**
- **The Information is shared with any Third Party by an order under the law;**
 - **Enforce the terms and conditions of the products or services;**
- **Act to protect the rights, interests or property of the Responsible Party or its members or of other persons.**

SECURITY PRACTICES

The security of Personal Information is a priority and shall be ensured by maintaining physical, electronic, and procedural safeguards that meet applicable laws to protect customer Information against loss, misuse, damage and unauthorised access, modifications or disclosures. Employees shall be trained in the proper handling of Personal Information. When other businesses are used to provide services on behalf of the Responsible Party, it shall ensure that such businesses protect the confidentiality of Personal Information they receive in the same manner the Responsible Party protects. The Responsible Party shall continuously review and enhance its Security Policies and security measures to consistently maintain a high level of security.

AMENDMENTS

MovementX shall reserve the right to change or update this Policy or Practice, at any time with reasonable notice to customers on MovementX's website so that customers are always aware of the Information which is collected, for what purpose MovementX uses it, and under what circumstances, if any, MovementX may disclose it.

By virtue of this Privacy Policy, the customer assents to collection, use, transfer, disclosure, retention and other processing of her/his Personal Information, including sensitive Personal Information, as described in this Policy.

RESPONSE TO ENQUIRIES AND COMPLAINTS

MovementX shall encourage customer enquiries, feedback and complaints which shall help it identify and improve the services provided to the customers.

PURPOSE SPECIFICATION OF PERSONAL INFORMATION

Any Personal Information supplied by a Data Subject shall only be collected and used by MovementX for the purpose for which it was originally intended. In the event that the Personal Information will be used for another purpose, consent from the Data Subject will be obtained prior to the use of such Information.

ACCURACY OF PERSONAL INFORMATION

In the event of any changes to the Personal Information of a Customer / Client, the said Customer / Client is under an obligation to inform MovementX of the said changes within a reasonable period of time.

CHANGES IN THIS POLICY

MovementX reserves the right to amend, alter and terminate this Policy at any time.

INFORMATION OFFICER DETAILS

Contact Person: TRACEY WILLIAMS

Tel: 011 450 2953

Cell: 0714721983

E-mail: BEDFORDVIEW@MOVEMENTX.CO.ZA

Website: WWW.MOVEMENTX.CO.ZA

Physical Address: SHOP 17A VILLAGE VIEW CENTRE, CORNERS KLOOF & VAN BUUREN, BEDFORDVIEW, 2008

Postal Address: SAME AS ABOVE

Privacy Notice Issue Date: 28/06/2021

Implementation Date: 28/06/2021

Authorised by:



Dated:

28/06/2021

PRIVACY POLICY

This Policy includes Stamateena Trading (Pty) Ltd t/a MovementX (“MovementX”, the “Responsible Party”)'s Data Protection and Information Security Policy.

MOVEMENTX'S PRIVACY POLICY AND STATEMENT

MovementX is committed to protecting your privacy. You can visit most pages on our website without giving us any Information about yourself. But sometimes we do need Information to provide services that you request, and this Privacy Statement explains data collection and use in those situations.

This Privacy Statement only applies to MovementX; it does not apply to other online or offline websites, products or services. Please read the complete Privacy Policy and Statement.

COMPLIANCE WITH THE PROTECTION OF PERSONAL INFORMATION ACT, ACT 4 OF 2013 AS AMENDED (PoPI ACT)

This Privacy Policy Statement is subject to the PoPI Act and requires the implementation of the Eight Conditions for the Lawful Protection of Personal Information in terms of the Act.

COLLECTION OF YOUR PERSONAL INFORMATION

We will ask you when we need Information that personally identifies you (Personal Information) or allows us to contact you. Generally, this Information is requested when you are registering before entering a contest, ordering e-mail newsletters, signing up for an event or training, or when purchasing and/or registering for any of our products. Personal Information collected by the Responsible Party often is limited to e-mail address, language, country or location, but may include other Information when needed to provide a service you requested.

For example: If you choose a service or transaction that requires payment, such as making a purchase in the Shop area of the website, we will request Personal Information necessary for billing and/or shipping, such as: name, address, telephone number, and credit card number.

When you buy and install a new product, we may ask you to register your purchase electronically. We keep this registration Information on file with any Information you've already given us on previous visits to our website.

MovementX also collects certain Information from your computer hardware and software. This Information may include: your IP address, browser type, operating system, domain name, access times and referring website addresses. This Information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Responsible Party's website.

MovementX also collects Information about which pages our customers visit within our Web. This website visitation data is identified only by a unique I.D. number, and it is never linked with Personal Information unless a user consents as described below.

USE OF YOUR PERSONAL INFORMATION

We use your Personal Information for the following purposes:

1. To ensure our website is relevant to your needs.
2. To deliver services, such as newsletters, events, training or software, that you request or purchase.
3. To help us create and publish content most relevant to you.
4. To alert you to product upgrades, special offers, updated Information and other new services from the Responsible Party, if you so request.
5. To allow you access to limited-entry areas of our website as appropriate.

We will merge site-visitation data with anonymous demographic Information for research purposes, and we may use this Information in aggregate to provide more relevant content. In some limited-entry sections of the Responsible Party, with your approval, we will combine site-visitation data with your Personal Information in order to provide you with personalised content. If you decline permission, we will not provide you the personalised service and won't merge your Personal Information with site-visitation data.

We occasionally hire other businesses to provide limited services on our behalf, including packaging, mailing and delivering purchases, answering customer questions about products or services, sending postal mail and processing event registration. We will only provide those businesses the Information they need to deliver the service, and they are prohibited from using that Information for any other purpose.

MovementX may disclose your Personal Information if required to do so by law or in the good-faith belief that such action is necessary to:

1. conform to the edicts of the law or comply with legal process served on the Responsible Party or the website;
2. protect and defend the rights or property of the Responsible Party and its website; or
3. act in urgent circumstances to protect the personal safety of the Responsible Party's employees, users of our products or services or members of the public.

CONTROL OF YOUR PERSONAL INFORMATION

When you register, or otherwise give us Personal Information, the Responsible Party will not share that Information with Third Parties without your permission, other than for the limited exceptions already listed. It will only be used for the purposes stated above.

MovementX may send out periodic e-mails informing you of technical service or security issues related to a product or service you requested, or confirming that you requested a product or service. You will not be able to choose to unsubscribe to these mailings, as they are considered an essential part of the service you have chosen.

ACCESS TO YOUR PERSONAL INFORMATION

We will provide you with the means to ensure that your Personal Information is correct and current.

If you register with MovementX or subscribe to a newsletter, you can review and edit your Personal Information at the Profile page. You will be asked to enter your username and password before viewing your Personal Information.

At the Profile page you can:

(1) View and edit Personal Information you have already given the Responsible Party;

(2) Tell us whether you want us to send you marketing Information;

(3) Choose whether you want Third Parties to send you their offers by postal mail;

(4) Subscribe, or cancel subscriptions, to newsletters about our services and products.

Some services offered on the Responsible Party's website may collect Information that is not accessible via the Home or Profile page. However, in such cases, you can access your Personal Information by contacting the Responsible Party as described at the bottom of this statement.

SECURITY OF YOUR PERSONAL INFORMATION

MovementX is committed to protecting the security of your Personal Information. We use a variety of security technologies and procedures to help protect your Personal Information from unauthorised access, use or disclosure. For example, we store the Personal Information you provide in computer servers with limited access that are located in controlled facilities. When we transmit sensitive Information (such as a credit card number) over the internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

PROTECTION OF CHILDREN'S PERSONAL INFORMATION

MovementX is a general audience website and does not knowingly collect any Personal Information from children.

USE OF COOKIES

When someone visits our website, a cookie is placed on the customer's machine (if the customer accepts cookies) or is read if the customer has visited the site previously. One use of cookies is to assist in the collection of the site visitation statistics described above.

We also use cookies to collect Information on which newsletter links are clicked by customers. This Information is used to ensure we are sending Information customers want to read. It is collected in aggregate form and never linked with your Personal Information.

Web beacons, also known as clear gif technology, or action tags, may be used to assist in delivering the cookie on our site. This technology tells us how many visitors clicked on key elements (such as links or graphics) on the Responsible Party's website. We do not use this technology to access your personally identifiable Information on our website; it is a tool we use to compile aggregated statistics about the Responsible Party's website usage. We may share aggregated site statistics with partner businesses but do not allow other businesses to place clear gifs on our website.

If you choose to not have your browser accept cookies from the Responsible Party's website, you will be able to view the text on the screens, however you will not experience a personalised visit nor will you be able to subscribe to the service offerings on the site.

OPT-OUT PROCEDURE

"Opting-out" in a legal sense means the same as it does in an everyday sense. To "Opt-Out" means you are choosing to no longer participate in something.

Opting out becomes significant in a legal sense when you develop a website or app that's legally required to provide a method of opting out to those who use your website or app. Not all business models are required by law to provide an opt-out method for customers.

An Opt-Out Policy that lets customers know that they have the ability and right to opt out of aspects of your website or app, as well as a clear and easy-to-follow method for actually opting out, are required by law in certain circumstances.

PURPOSE SPECIFICATION OF PERSONAL INFORMATION

Any Personal Information supplied by a Data Subject shall only be collected and used by MovementX for the purpose for which it was originally intended. In the event that the Personal Information will be used for another purpose, consent from the Data Subject will be obtained prior to the use of such Information.

ACCURACY OF PERSONAL INFORMATION

In the event of any changes to the Personal Information of a Data Subject, the Data Subject is under an obligation to inform MovementX of the said changes within a reasonable period of time.

CHANGES TO THIS POLICY

MovementX will occasionally update this Privacy Policy. When we do, we will also revise the "last updated" date at the top of the Privacy Policy. For material changes to this Policy, the Responsible Party will notify you by placing prominent notice on its website.

MovementX reserves the right to amend, alter and terminate this Policy at any time.

CONTACT INFORMATION

MovementX welcomes your comments regarding this Privacy Statement, please contact us by e-mail bedfordview@movementx.co.za or postal mail: Shop 17A Village View Centre Corner Kloof and Van Buuren Roads, Bedfordview, 2008

This Privacy Policy is available on MovementX's website at:
www.movementx.co.za

INFORMATION OFFICER DETAILS

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